Best Practices for Building Trust PRACTICAL TOOLS AND STRATEGIES TO FOSTER TRUST IN THE WORKPLACE

NANCY WATSON-PISTOLE CCE ICCE

September 10, 2025

12:00 Central/11:00 Mountain/10:00 Pacific

RSVP nancy.watsonpistole@gmail.com for Zoom Invitation



Complimentary



Trust—it's the basis of any good relationship. You trust that the fruit at your favorite grocery store will be fresh and edible. You trust that your chai tea latte will taste the same no matter which Starbucks you visit. So, what happens when that trust is violated? It puts the relationship at risk and can even sever it. The same dynamic is in play at work. You trust—assuming you've hired the right people—that your employees are capable and performing to the best of their abilities. But do you know whether your employees trust you? Trust is crucial in the workplace for several reasons. When employees trust their leaders and colleagues, it fosters ethical decision-making, promotes loyalty, and increases the willingness to remain with a company. Trust also plays a vital role in reducing stress levels and hostility in the work environment. Additionally, trust helps overcome resistance to change. Developing and nurturing trust within the workplace is essential for a healthy and productive work environment. What is the secret to building trust with your teams?

Nancy Watson-Pistole CCE ICCE has committed herself to mentoring credit professionals and fostering their personal and professional growth while in retirement. She takes pride in organizing and conducting educational seminars tailored to the needs of credit professionals. These seminars are designed to provide valuable insights, practical knowledge, and advanced skills that are essential for career advancement. Nancy believes it is a privilege to contribute to the professional community and to foster a culture of continuous learning and development. Her dedication to mentoring and education is a testament to her belief in the transformative power of knowledge and the importance of nurturing the next generation of credit professionals.